

## 2020-2021 Season Ticket Benefits & Policies

#### **Guaranteed Seats**

Your seats for six (or seven) of Broadway's best new and returning shows belong to you, guaranteeing you access to the hottest tickets in town every year that you renew.

#### **Best Seats, Best Prices**

PNC Broadway Lights Season Ticket holders lock in the best price for the best seats when they purchase their Season Ticket.

## **Four Swaps**

Swap up to four of your season shows for anything else coming in the season, including Broadway Extras, Equitable Bravo Series shows, and special attractions. You can make swaps by phone as soon as you order your Season Ticket!

Swaps cannot be combined. Each swap must be for a different title. Swaps are based on availability and must be made at least **seven days from the opening date of your scheduled show.** 

### **Extended Payment Plan**

Spread your total Season Ticket cost into equal installments with our extended payment plan. This option is available for both online and phone orders. Call 704.335.1010 to learn more.

Payment plans require a credit card on file. Failure to pay your monthly payment or to update an expiring/expired credit card will result in the termination of your Season Tickets and the loss of other subscriber benefits.

#### Fee-Free Exchange

We understand plans change. You may exchange your tickets to another date and time of the same show fee-free.

Exchanges must be made at least 72 hours before your scheduled performance and are based on availability. If the cost of the new ticket is more, you are required to pay the difference.

#### **Add Tickets for Friends and Family**

Get great seats for friends and family to most season shows and other upcoming Broadways before sales open to the public.

You can add tickets immediately when you order by phone. You will also receive a special link to purchase online via email when we receive and process your Season Ticket order. Add-on ticket price charts will be included with your Season Ticket confirmation.

Season Ticket holder pricing for add-on tickets will be in effect until December 31, 2020. Additional tickets purchased after this time are subject to the current prices.

# **Purchase Priority**

Skip the line for new shows added throughout the year! You'll receive special email alerts about newly-added shows, allowing you to purchase before they go on public sale.