

Accessibility Services



Locations

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Mobility Accessibility
and Services

Services for Guests Who Are Deaf
or Hard-of-hearing

Services for Guests Who Are Blind
or Have Low Vision

Service Animals



BLUMENTHAL
ARTS

Blumenthal Arts ensures performances and facilities are welcoming and accessible to all audiences

LOCATIONS



Belk Theater

130 N. Tryon St.
(Corner of Tryon and 5th streets)



Booth Playhouse

(Located in Founders Hall adjacent to the Bank of America Corporate Tower)



Stage Door Theater

101 N. College St.
(Corner of College and 5th streets)



Knight Theater

430 S. Tryon St.
(Corner of Tryon and Levine Avenue of the Arts)



Blume Studios

904-A Post St.
(Located in the Iron District)



TICKET PURCHASES

In person at the Belk box office or by phone

For personalized service, we encourage anyone needing accessible seating to contact us directly by phone at 704-372-1000.

Through our website

BlumenthalArts.org



MOBILITY ACCESSIBILITY AND SERVICES

PARKING

For **Belk Theater**, **Booth Playhouse** and **Stage Door Theater**, accessible parking is available at the Bank of America Center Corporate Garage (Entrances: 150 N. College St. and 290 E. 5th St.) Accessible parking is located on the sixth floor of the garage. Please see a Blumenthal Arts parking associate in the lobby for current pricing.

For **Knight Theater**, accessible parking is available at the Levine Center for the Arts Parking Garage (550 S. Tryon St. with an entrance on West Brooklyn Village Avenue).

For **Blume Studios**, accessible parking is available next to the building. Parking is free.

RESTROOMS

All of our restrooms are accessible.

For performances in Belk Theater, a wheelchair accessible companion restroom is located on the Grand Tier lobby.

WHEELCHAIR AVAILABILITY AND ASSISTANCE

Belk Theater, **Booth Playhouse**, **Knight Theater** and **Blume Studios** are accessible.

For **Stage Door Theater**, an usher will meet the guest at the Stage Door Theater entrance and escort them to the 5th Street entrance.

Blumenthal Arts offers curbside assistance. An usher can meet you at the car with a wheelchair or provide other assistance if needed. Please call the box office at 704-372-1000 to make arrangements prior to your visit.

SEATING

Belk Theater and **Knight Theater** have accessible seating on all levels. **Booth Playhouse** has accessible seating in the orchestra level.

ELEVATORS

Elevator access is available to all levels of **Belk Theater**, **Booth Playhouse** and **Knight Theater**.

SERVICES FOR GUESTS WHO ARE DEAF OR HARD OF HEARING



Blumenthal Arts offers complimentary **Assistive Listening Devices** using the state-of-the-art FM quality sound and multiple volume settings for use by guests seated in all seating sections of Blumenthal venues.

Complimentary **Assistive Listening Devices** and staff assistance can be found before each show at coat check at **Belk Theater** and **Knight Theater** and with the house manager at **Booth Playhouse** and **Stage Door Theater**.

You are welcome to bring your own headphones. We recommend noise cancelling headphones for the best sound experience.

Guests may also bring their own personal earphones to use with the provided receiver.

Blumenthal Arts also offers the Induction Loop. With this option Blumenthal Arts provides a small receiver and induction loop that connects directly to personal hearing aids that feature a Telecoil (sometimes called T-coil or “T” switch setting). Ask your audiologist whether your hearing aid or cochlear implant has a “T” switch (telecoil feature) and how to use it with an assistive listening headset.



GalaPro is an accessible service provider that travels with many Broadway shows. When this **captioning service** is provided by a Broadway show at Blumenthal, dialogue and song lyrics from the show are transposed and streamed to appear as text on your mobile phone at any seat.

You can use the app settings to adjust font size and brightness. Many users find the captioning service helpful to follow the show, especially when the actors have distinct accents and speak or sing quickly. To get started, simply download the free app from the App Store or Google Play. For information, visit coat check when attending a Broadway performance.



Sign Language Interpretation is provided for all one-week or longer Broadway performances. Please contact the box office 704-372-1000 for dates and seating locations for the interpreters.

SERVICES FOR GUESTS WHO ARE BLIND OR HAVE LOW VISION



Audio description is provided at one performance for all one-week or longer Broadway performances. Using a single earpiece connected to a headset, guests listen to trained audio describers give live, verbal descriptions of actions, costumes, scenery, and other visual elements of a performance. Audio describers start pre-show notes approximately 20 minutes before the performance begins.

Guests who wish to listen to the description must pick up a headset. Headsets are distributed free of charge.

Headsets are available at coat check at **Belk Theater** and **Knight Theater**.



Large Print Programs are available for all Broadway performances. They can be picked up at coat check.



SERVICE ANIMALS ARE WELCOME

At Blumenthal Arts, we place a high value on the comfort and safety of our guests. While service animals are welcome, we are unable to accommodate therapy or comfort animals in our venues.

Service animals must be under the owner's control at all times. Guests with service animals may be required to provide verbal confirmation as outlined in the Americans with Disabilities Act.

