

HAMILTON

ONLINE PURCHASE GUIDE

BEFORE AUGUST 1

Make sure you have an account on CarolinaTix and that you know your password. The name and address on your account must match the name on the credit card and billing address you use for payment. Check your account information at:

tix.carolinatix.org/online/login.asp

- 1) If you experience any problem accessing or setting up your account, call 704.372.1000 between 10 AM-6 PM Monday-Saturday **BY JULY 31** or email us at haminfo@ncbpac.org. You also can make an appointment for a callback at BlumenthalArts.org/HamAppointment.
- 2) Decide in advance which performances and price zones you want. Choose several performance options in case your first choice is not available when your turn to buy arrives. See the performance schedule and price zones at BlumenthalArts.org/HamOnSale.

PUBLIC ON-SALE WEDNESDAY, AUGUST 1



Type tix.carolinatix.org/Hamilton into your browser to log in to the Virtual Waiting Room.

- You can log in to the virtual waiting room starting at 5 AM Aug. 1
- You will be RANDOMLY assigned a spot in line at 8 AM.
- Buyers who log in after 8 AM will be placed behind those who logged in earlier.
- Once you are assigned a position in the virtual line, you can either leave your browser open to monitor your progress and/or sign up to receive an email alert that it's your turn to buy.
- Alerts on ticket/performance availability will be posted to the Virtual Waiting Room as they become available. They will appear on your screen if you have the Waiting Room tab open.



You will have 10 minutes to complete your order if your turn arrives.

- Don't miss your shot! Watch your email if you sign up for an alert, or keep a close eye on the Virtual Waiting room tab.
- Know which performance and price zone you want before your turn arrives.
- The credit card you use to purchase must match the name and address on your account. We will check orders and will void those where credit card name/address do not match.



Buy your tickets.

- The purchase limit is four (4). The use of bots, duplicate accounts or other methods to circumvent the four-ticket limit will result in cancellation of the order.
- You may choose your performance and price level. PICK-A-SEAT is not available. The system will assign you the best seat available in your chosen performance/price level at the time of purchase.
- You may split your tickets between different performances and price levels. Add all tickets to your cart before entering your payment information and checking out.
- You will be asked to log in with your CarolinaTix account to checkout. Make sure you have an account and know your password ahead of time! You can confirm/create an account at tix.carolinatix.org/online/login.asp



When the available tickets are sold.

- If you are still in the waiting room when tickets are no longer available, you will be notified with a message on the screen.



CarolinaTix is the ONLY authorized source for HAMILTON tickets in Charlotte. If you purchase tickets from any other source, we cannot guarantee your seating. Access HAMILTON online sales at tix.carolinatix.org/Hamilton on Aug. 1.

BLUMENTHAL PERFORMING ARTS RESALE POLICY

Your ticket(s) is a revocable seat license. Blumenthal Performing Arts reserves the right to void your ticket(s) and refund your purchase if we discover you resell your ticket(s) for more than \$10 (plus applicable sales taxes and fees) above the face value on the ticket(s).